



Frequencies for Life



Need to Transfer a Healy Product?

Here's the process to ensure that recipients enjoy the benefits of using Healy without delay.

Members love their Healy devices and want to share the benefits with others. But how do you give your Healy to another Member or to a friend or family member?

The data gathered by the Healy Resonance is highly confidential and protected under strict health and privacy laws in both the United States and other countries. The data is encrypted and stored in a secure cloud system. It is linked to one email address only.

If you purchase multiple Healy devices, all devices will be linked to your email address – not the person to whom you are giving the Healy. Here's how to transfer a Healy to a new owner so that they can begin using it immediately.

Before giving away a Healy, set up the new owner's account.

- First, set up each gift recipient as a Customer in the Back Office.
- Include the new user's email address in their account in the Back Office.

Each person will then be set up for success with their data connected to their email address in the cloud from day one!

What if I did not set up each new owner as a Customer or a Member?

The devices you purchased can be transferred to anyone, including another Member, but it may take a bit longer. You must submit a Customer Support ticket to request a device transfer.

- Log into your Back Office.
- Create a new Customer account for each Healy recipient.
- Open a Customer Support ticket requesting device transfer to each gift recipient.
- Customer Support can then request a transfer of the device information to the matching Customer Account in the Back Office.

Here's to making the world a happier, healthier place with Healy Resonance!

QUESTIONS?

Do you still have questions? Contact Customer Support through your Back Office.

CONNECT WITH HEALY WORLD USA



Plug into the most recent US Updates by joining the US Telegram Group: <https://t.me/HealyUSACorpUpdate>

Be sure to participate in our Wednesday Healy World USA team calls. These are announced in the Telegram group. It's the best way to learn about the product, receive updates from Healy World Headquarters, and get to know others on the team!